

Taqwa Hajj & Umrah Services (Pvt) Ltd

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Hajj—2024

18 Days Adjustment Package # 4

- 1. Introduction** Hujjaj on this package will travel from Islamabad—Medina (InshAllah) on 4th/5th Jun 2024 and return to Pakistan from Medina on 21st Jun 2024. On arrival in Medina hujjaj will be accommodated in hotel Emaar Elite or Saja Al Madina or Similar. Alloted hotel will be inside Markazia and about 250m from Haram. The stay will be for 2 / 3 nights. On 7th Jun (1st ZH) Hujjaj will be moved to Makkah in hotel Anjum which is about 250m from Harram or Similar. On 4th ZH hujjaj will be shifted to Azizia building about 10km from Harram. In Azizia hujjaj will stay for 10 nights including 4 nights stay in Mina. Hujjaj will stay in Azizia till their return to Pakistan. Estimated time of return will be on 21st Jun (15th ZH). The return will be from Jeddah Airport.
- 2. Duration of Package** About 18 days.
- 3. Schedule: -**

Sr.	Activity	Hijri Date	Gregorian Date
a.	Depart from Pakistan	27 / 28 Zul Qaida	4 / 5 Jun
b.	Stay in Medina	27 / 28 Zul Qaida - 1 Zul Hajj	4 / 5 — 7 Jun
c.	Ziarat in Medina	29 Zul Qaida	6 Jun
d.	Move to Makkah	1 Zul Hajj	7 Jun
e.	Stay in Makkah	1 – 4 Zul Hajj	7 — 10 Jun
f.	Shift to Azizia	4 Zul Hajj	10 Jun
g.	Stay in Azizia	4 – 15 Zul Hajj	10 – 21 Jun
h.	Move to Mina	Night 7/8 Zul Hajj	13/14 Jun
i.	Move to Arafat	Night 8/9 Zul Hajj	14/15 Jun
j.	Stay in Arafat—Hajj Day	9 Zul Hajj	15 Jun
k.	Move to Muzalfah	9 Zul Hajj (After Maghrib)	15 Jun (After Maghrib)
l.	Stay in Muzalfah	Till Dawn of 10 Zul Hajj	Till Dawn of 16 Jun
m.	Move from Muzalfah to Mina	10 Zul Hajj (After Fajr)	16 Jun (After Fajr)
n.	1 st Day of Rumi	10 Zul Hajj	16 Jun
o.	2 nd Day of Rumi	11 Zul Hajj	17 Jun
p.	3 rd Day of Rumi	12 Zul Hajj	18 Jun
q.	Move back to Azizia	12 Zul Hajj	18 Jun
r.	Tawaf e Wida	13 Zul Hajj	19 Jun
s.	Move to Jed Airport	15 Zul Hajj	21 Jun
t.	Move back to Pakistan	15 Zul Hajj	21 Jun

Signature Hujjaj_____

Signature Taqwa Rep_____

NOTE:

Hujjaj who fail to avail the booked flight to OR fro Saudi Arabia for Hajj due to any reason will pay “NO SHOW” charges & bear all expenses resultantly.

4. **Flight Schedule will be shared later.**

- a. Schedule will be finalized after confirmation from Airline.
- b. Plan may vary for about 2 days without effecting the price of package.

5. **Accommodation: -**

a. **Medina: -**

- Emaar Elite / Saja Al Madina or Similar.
- Alloted hotel will be inside Markazia and within 250m from Harram.
- Maximum 5 persons in a room on sharing package.
- Hujjaj booked for double, triple and quad bed room will get separate room in Medina.
- Stay will be for 2/3 nights (27/28 Zul Qaida – 1 Zul Hajj)
- Ladies will be separate from gents on sharing package.
- In all hotels, each room has two beds of standard size. **Additional beds are always smaller in size and low in quality.** Hujjaj on sharing package will not object to smaller beds.
- **Food:** - Breakfast and dinner

b. **Makkah: -**

- Anjum Hotel or Similar
- About 250m – 350m from Harram.
- Maximum 4 persons in a room on sharing package.
- Hujjaj booked for double, triple and quad bed room will get separate room in Makkah.
- Stay will be for 3 nights (1 – 4 Zul Hajj)
- Ladies will be separate from gents on sharing package.
- In all hotels, each room has two beds of standard size. **Additional beds are always smaller in size and low in quality.** Hujjaj on sharing package will not object to smaller beds.
- **Food:** - Breakfast and dinner.

c. **Azizia: -**

- Accommodation in Azizia is about 10 kilometers from Harram
- The accommodation is located is very near to Jamarat/Mina
- Hujjaj booked for double, triple and quad bed room will get separate room in Azizia
- Maximum five persons in a room on sharing package
- Ladies will be separate from gents on sharing package
- Transport will be provided from Azizia to Harram on 5th ZH for prayers
- Transport for Tawaf-e-Ziyara
- Transport for Tawaf-e-Wida

Signature Hujjaj_____

Signature Taqwa Rep_____

- If a person/family make their own arrangement to or fro Harram and do not wait for company transport, no compensation will be paid.
- The stay will be from 10 x Nights. (Including 4 nights stay in Mina/ Arafat)
- **Food: -**
 - i) Three dishes Pakistani food, breakfast, lunch & dinner.
 - ii) The company will not be able to provide food from 08 to 12 Zul Hajj in Azizia. Since all staff and services will be deployed in Mina/Arafat during this period.
 - iii) Food in Azizia will restart from dinner of 12th Zul Hajj.
 - iv) Due to heavy rush in those days, food may reach at hotel late.

6. **Mollam/Maktab: -**

- a. Category B, Services provided by Tawaf Company / Moallim.
- b. Tents in Mina & Arafat with following services: -
 - Services as per Saudi Talem of B Category
 - Breakfast, lunch & dinner by moallim in Mina & Arafat.
 - Packed food for Muzalifah.

7. **Transport**

- a. **Saudi Govt. transport provided through Moallim/Naqaba: -**
 - Medina Airport to Medina Hotel. (This transport is provided at random at airport without any choice of group leader.) This transport is lower in quality.
- b. **Taqwa Private Transport: - Bus/Coaster**
 - Medina Hotel to Makkah Hotel
 - Makkah Hotel to Azizia Building
 - During Hajj (Azizia hotel to Mina to Arafat to Muzalfah)
 - Muzalfah to Mina (If Buses are not stuck)
 - Hujjaj moving back to Azizia building on 12th Zul Hajj will have to walk.
 - It is a punishment to travel on 12th Zul Hajj from Mina to hotel or any other place by bus due to extreme traffic jamming. We suggest hujjaj to travel by foot. It takes about 6 to 8 hours by bus.
 - Tawaf-e-Wida.
 - Ziarat at Medina.

8. **Private Car/Van /GMC (Mak – Med) (Subject to Approval):-**

- a. Movement on private Car/Van/GMC will be discouraged. Hujjaj must plan their movement with group as per Maktab/Group movement plan
- b. Hujjaj desiring private transport for any leg/part of journey during Hajj, particularly from Medina to Makkah, will put up their request either at the time of booking. No request thereafter will be entertained.
- c. Procedure for hiring private transport is little complicated and time consuming. Earliest car will arrive hotel by 1500 Hrs on 1th Zul Hajj.
- d. Tentative rates payable to Moallim/Furada (Saudi Govt. Agency controlling private car during Hajj.) Med – Mak is as follow: -
 - Car SR 2000 per car
 - Van SR 2500 per van

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- GMC SR 3000 per GMC
- Train SR 250 – 300 per Ticket (Economy)
- (All rates may vary)

9. **Children Policy**

- Children will pay full package price equal to adults.
- No child discount is applicable on Hajj Air Fare.
- Discount to Infant:** born on & after 4th Jun 2022 will be charged 50% of the package price

10. **Carriage of Luggage**

- All hujjaj are advised to carry minimum luggage. The airline allows one piece per person weighing maximum 30 KG. Any extra luggage haji will have to pay SR 60 per kilo (as per Airline Policy)
- Loading & unloading on the vehicle is the responsibility of the company. However, carriage of luggage from vehicle to room & room to vehicle is the responsibility of hujjaj.
- All hujjaj will write their name, passport number, package, Maktab number, telephone number of Maktab, mobile number of group leader & their own mobile number on their respective bag / luggage.

11. **Cancellation Charges**

- Cancellation before 15st Mar 2024 = Rs. 200,000/- (Two hundred thousand per head will be charged).
- Cancellation after Hajj application submitted to Ministry of Hajj, Rs 400,000/- (Four Hundred Thousand per head)
- Cancellation on & after 15th Apr 2024 but before issue of ticket, only the cost of ticket will be refunded out of total package price.
- After the Hajj Visa is stamped, cancellation due to any reason what so ever will not be accepted. Any Hajji not proceeding for Hajj due to any reason may it be due to sickness or hospital admission, no refund from Package Price will be given. In case of death of Haji after the Visa is stamped only the cost of ticket will be refunded. In such eventuality the relatives of concerned Hajji must inform us in writing at least 10 days before departure date of flight, so that his seat is canceled & ticket refunded, production of death certificate is must.

12. **Guest / Relatives**

- Guests are not allowed to stay in hujjaj rooms/tents in Mina & Arafat.
- Hujjaj can meet their guests in hotel lobby.
- Hujjaj will pay directly to the hotel authorities for their guest if they take them for food in the hotel's restaurant.
- Any hajji who desire his relatives in Saudi to perform Hajj with him, he can make the booking of their guest at the time of their own booking with us at the following rate subject to availability: -
 - Services in Mina & Arafat only = 15,000/- SR per head (Without the cost of tasreeh of Govt. of KSA which will be arranged by the guest at his own.)

Signature Hujjaj_____

Signature Taqwa Rep_____

- Complete services during Hajj including Mina, Arafat and accommodation in Azizia & Medina hotel except Ticket, Hajj Visa and transport Med-Mak will be equal to total package price minus Rs 350,000.
- Any unauthorized guest staying in Mina tent OR Arafat will be handed over to Saudi Police through moallim, who will deport them to their native country.

13. **Cost of the Package Includes:** - The cost of package includes followings: -

- Processing of Hajj Visa.
- Economy class air ticket.
- Hotel accommodation in Makkah & Medina.
- Building accommodation in Aziza.
- Cost of Moallim services in Mina & Arafat.
- Transport during Hajj.
- Transport from Medina airport to Medina to Makkah to Jeddah airport.
- Ziarat in Makkah & Medina.
- Food:** -
 - **Hotel in Makkah & Medina:** - Breakfast & dinner as per hotel timing & menu.
 - **Azizia:** - Full Board (3 Times food)
 - Three dishes Pakistani food.
 - Timings may not be followed strictly due to blockage of traffic because of heavy rush
 - **Mina:** - Food in Mina is provided by moallim as per moallim menu & timings
 - **Arafat:** - Food in Arafat is provided by moallim as per moallim menu & timings
 - No food will be served at Jeddah / Medina Airport or during any move.
 - No separate food on medical descriptions can be served during Hajj. Please accept our apology in advance.
 - Due to heavy rush in those days, food may reach at hotel late.

14. **Qurbani:** - is not included in this package.

15. Package Price for Quad Room: -Rs. 2,275,000/- Per Head with Ticket.

16. **Additional Facilities on Additional Payment**

- Separate room in Makkah & Medina:

DBL Room	=	Rs. 475,000/- Per Head
TPL Room	=	Rs. 185,000/- Per Head
- If want to stay continuously in same hotel in Makkah instead of shifting to Azizia building, extra amount will be as follow:

DBL (with Breakfast & Dinner)	=	Rs. 1,650,000/- Per Head
TPL (with Breakfast & Dinner)	=	Rs. 1,100,000/- Per Head
Quad (with Breakfast & Dinner)	=	Rs. 850,000/- Per Head
- Client who doesn't want to travel from Pakistan and want to join group from outside Pakistan will arrange his own ticket and he will be given discount of Rs 350,000 from the package.

Signature Hujjaj_____

Signature Taqwa Rep_____

17. **Definitions / Explanation/ Clarification**

- a. DBL Means Room with two beds.
- b. TPL Means Room with three beds (1 x Extra Bed)
- c. Quad Means Room with three beds (2 x Extra Beds)
- d. Sharing: Means Room with five beds (Medina & Azizia). In Makkah, sharing means room with four beds.
- e. Distances are taken from the outer periphery / fence of outer lawn of Haram.
- f. Azizia is like a society/mohallah/colony like Westridge, Satellite Town etc in Rawalpindi. To reduce the package price hujjaj are kept in this area for few days.

18. Any condition imposed by Saudi government or Pakistani government will be followed despite the services mentioned above.

19. I have read the package in details, understood & signs.

Signature of Hujjaj _____

Date _____

Lt Col (Retd)
Muhammad Ashraf Ijaz
Group Organizer

Date _____

Name: - _____

Passport #: - _____

Name: - _____

Passport #: - _____

Name: - _____

Passport #: - _____

Name: - _____

Passport #: - _____

Signature Hujjaj _____

Signature Taqwa Rep _____