

Taqwa Hajj & Umrah Services (Pvt) Ltd

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Hajj—2024

12 Days Azizia Package # 1

- 1. Introduction** Hujjaj on this package will travel from Islamabad—Jeddah on 11th Jun 2024 (05th Zul Hajj) and return to Pakistan from Medina on 23rd Jun 2024 (17th Zul Hajj). On arrival in Makkah, hujjaj will be accommodated in Azizia building about 10 km from Haram. In Azizia, hujjaj will stay for 9 nights including 4 nights stay in Mina & Arafat. Hujjaj on this package will perform Umrah & Hajj from Azizia & proceed to Medina after Hajj on 14th of Zul Hajj. In Medina, hujjaj will stay in hotel Dar Iman Intercontinental (Step to Haram) or any other hotel with the same category, located in the north central area. Hujjaj will stay in Medina till departure to Pakistan for about 3 x Nights.
- 2. Duration of Package** About 12 days.
- 3. Schedule: -**

Sr.	Activity	Hijri Date	Gregorian Date
a.	Depart from Pakistan	5 Zul Hajj	11 Jun
b.	Stay in Azizia	5 – 14 Zul Hajj	11 Jun – 20 Jun
c.	Move to Mina	Night 7/8 Zul Hajj	13/14 Jun
d.	Move to Arafat	Night 8/9 Zul Hajj	14/15 Jun
e.	Stay in Arafat—Hajj Day	9 Zul Hajj	15 Jun
f.	Move to Muzalfah	9 Zul Hajj (After Maghrib)	15 Jun (After Maghrib)
g.	Stay in Muzalfah	Till Dawn of 10 Zul Hajj	Till Dawn of 16 Jun
h.	Move from Muzalfah to Mina	10 Zul Hajj (After Fajr)	16 Jun (After Fajr)
i.	1 st Day of Rumi	10 Zul Hajj	16 Jun
j.	2 nd Day of Rumi	11 Zul Hajj	17 Jun
k.	3 rd Day of Rumi	12 Zul Hajj	18 Jun
l.	Move back to Azizia	12 Zul Hajj	18 Jun
m.	Tawaf e Wida	13 Zul Hajj	19 Jun
n.	Move to Medina	14 Zul Hajj	20 Jun
o.	Stay in Medina	14 -- 17 Zul Hajj	20 — 23 Jun
p.	Ziarat in Medina	16 Zul Hajj	22 Jun
q.	Move back to Pakistan	17 Zul Hajj	23 Jun

NOTE:

Hujjaj who fail to avail the booked flight to OR fro Saudi Arabia for Hajj due to any reason will pay “NO SHOW” charges & bear all expenses resultantly.

Signature Hujjaj _____

Signature Taqwa Rep _____

4. **Flight Schedule will be shared later.**

- a. Schedule will be finalized after confirmation form Airline.
- b. Plan may vary for about 2 days without effecting the price of package.

5. **Accommodation: -**

a. **Azizia: -**

- Accommodation in Azizia is about 10 kilometers from Harram
- The accommodation is located is very near to Jamarat/Mina
- Hujjaj booked for double & triple bed room will get separate room in Azizia.
- Maximum 4 persons in a room on sharing package
- Ladies will be separate from gents on sharing package
- Transport for Tawaf-e-Ziyara
- Transport for Tawaf-e-Wida
- If a person/family make their own arrangement to or fro Harram and do not wait for company transport, no compensation will be paid.
- The stay will be from 9 x Nights. (Including 4 nights stay in Mina/ Arafat)
- **Food: -**
 - i) Three dishes Pakistani food, breakfast, lunch & dinner.
 - ii) The company will not be able to provide food from 08 to 12 Zul Hajj in Azizia. Since all staff and services will be deployed in Mina/Arafat during this period.
 - iii) Food in Azizia will restart from dinner of 12th Zul Hajj.
 - iv) Due to heavy rush in those days, food may reach at hotel late.

b. **Medina: -**

- Dar Iman Intercontinental
- Dar Iman Intercontinental is located on front line, opposite to Gate # 17 (Step to Harram) North Markazia
- Hujjaj booked for double & triple bed room will get separate room in Medina.
- Stay will be for 3 nights (14 – 17 Zul Hajj)
- In all hotels, each room has two beds of standard size. **Additional beds are always smaller in size and low in quality.** Hujjaj on sharing package will not object to smaller beds.
- **Food: -** Breakfast and dinner.

6. **Mollam/Maktab: -**

- a. Category A, Services provided by Tawaf Company / Moallim.
- b. Tents in Mina & Arafat with following services: -
 - Executive Services as per Saudi Talemat of A Category
 - Air-conditioned marquee in Arafat.
 - Breakfast, lunch & dinner by moallim in Mina & Arafat.
 - Packed food for Muzalifah.

7. **Transport**

a. **Saudi Govt. Transport Provided through Moallim/Naqaba: -**

- Jeddah Airport to Azizia Building. (This transport is provided at random at airport without any choice of group leader.) This transport is lower in quality.
- From Medina Hotel to Medina Airport.

b. **Taqwa Private Transport: - Bus/Coaster**

- During Hajj from Azizia to Mina and back
- During Hajj from Azizia hotel to Mina to Arafat to Muzalfah.
- Muzalfah to Mina (If Buses are not stuck)
- Hujjaj moving back to Azizia building on 12th Zul Hajj will have to walk
- It is a punishment to travel on 12th Zul Hajj from Mina to hotel or any other place by bus due to extreme traffic jamming. We suggest hujjaj to travel by foot. It takes about 6 to 8 hours by bus
- Transport from Azizia building to Harram and back for Umrah on arrival of Hujjaj.
- Transport from Azizia building to Medina hotel
- Tawaf-e-Wida
- Ziarat at Medina only by bus.

8. **Private Car/Van /GMC (Mak – Med) (Subject to Approval): -**

- a. Movement on private Car/Van/GMC will be discouraged. Hujjaj must plan their movement with group as per Maktab/Group movement plan
- b. Hujjaj desiring private transport for any leg/part of journey during Hajj, particularly from Makkah to Medina, will put up their request either at the time of booking OR latest by 1600 Hrs on 7th Zul Hajja (13th Jun) with payment to the group leader. No request thereafter will be entertained.
- c. Procedure for hiring private transport is little complicated and time consuming. Earliest car will arrive building by 1300 Hrs on 14th Zul Hajj.
- d. Tentative rates payable to Moallim/Furada (Saudi Govt. Agency controlling private car during Hajj.) Mak – Med is as follow: -
 - Car SR 3000 per Car
 - Van SR 4000 per Van
 - GMC SR 5000 per GMC
 - Train SR 250 – 300 per Ticket (Economy)
 - (All rates may vary)

9. **Children Policy**

- a. Children will pay full package price equal to adults.
- b. No child discount is applicable on Hajj Air Fare.
- c. **Discount to Infant:** born on & after 4th Jun 2022 will be charged 50% of the package price

10. **Carriage of Luggage**

- a. All hujjaj are advised to carry minimum luggage. The airline allows one piece per person weighing maximum 30 KG. Any extra luggage haji will have to pay SR 60 per kilo (as per Airline Policy)
- b. Loading & unloading on the vehicle is the responsibility of the company. However, carriage of luggage from vehicle to room & room to vehicle is the responsibility of hujjaj.
- c. All hujjaj will write their name, passport number, package, Maktab number, telephone number of Maktab, mobile number of group leader & their own mobile number on their respective bag / luggage.

Signature Hujjaj_____

Signature Taqwa Rep_____

11. Cancellation Charges

- a. Cancellation before 15st Mar 2024 = Rs. 200,000/- (Two hundred thousand per head will be charged).
- b. Cancellation after Hajj application submitted to Ministry of Hajj, Rs 400,000/- (Four Hundred Thousand per head)
- c. Cancellation on & after 15th Apr 2024 but before issue of ticket, only the cost of ticket will be refunded out of total package price.
- d. After the Hajj Visa is stamped, cancellation due to any reason what so ever will not be accepted. Any Hajji not proceeding for Hajj due to any reason may it be due to sickness or hospital admission, no refund from Package Price will be given. In case of death of Haji after the Visa is stamped only the cost of ticket will be refunded. In such eventuality the relatives of concerned Hajji must inform us in writing at least 10 days before departure date of flight, so that his seat is canceled & ticket refunded, production of death certificate is must.

12. Guest / Relatives: -

- a. Guests are not allowed to stay in hujjaj rooms/tents in Mina & Arafat.
- b. Hujjaj can meet their guests in hotel lobby.
- c. Hujjaj will pay directly to the hotel authorities for their guest if they take them for food in the hotel's restaurant.
- d. Any hajji who desires his relatives in Saudi to perform Hajj with him, he can make the booking of their guest at the time of their own booking with us at the following rate subject to availability: -
 - Services in Mina & Arafat only = 15,000/- SR per head (Without the cost of tasreeh of Govt. of KSA which will be arranged by the guest at his own.)
 - Complete services during Hajj including Mina, Arafat and accommodation in Azizia & Medina hotel except Ticket, Hajj Visa and transport Med-Mak will be equal to total package price minus Rs 350,000
 - Any unauthorized guest staying in Mina tent OR Arafat will be handed over to Saudi Police through moallim, who will deport them to their native country

13. Cost of the Package Includes: - The cost of package includes followings: -

- a. Processing of Hajj Visa.
- b. Economy class air ticket.
- c. Hotel accommodation in Medina.
- d. Building accommodation in Aziza.
- e. Cost of Moallim services in Mina & Arafat.
- f. Transport during Hajj.
- g. Transport from Jeddah airport to Makkah to Medina to Medina airport.
- h. Ziarat in Makkah & Medina.
- i. **Food: -**
 - **Hotel in Medina:** - Breakfast & dinner as per hotel timing & menu.
 - **Azizia:** - Full Board (3 Times food)
 - i. Three dishes Pakistani food.
 - ii. Timings may not be followed strictly due to blockage of traffic because of heavy rush
 - **Mina:** - Food in Mina is provided by moallim as per moallim menu & timings
 - **Arafat:** - Food in Arafat is provided by moallim as per moallim menu & timings

Signature Hujjaj_____

Signature Taqwa Rep_____

- No food will be served at Jeddah / Medina Airport or during any move.
- No separate food on medical descriptions can be served during Hajj. Please accept our apology in advance.
- Due to heavy rush in those days, food may reach at hotel late.

14. **Ourbani:** - is not included in this package.

15. Package Price for Quad Sharing Room: -Rs. 2,800,000/- Per Head with Ticket.

16. Additional Facilities on Additional Payment: -

- a. Separate room in Medina:

DBL Room	=	Rs. 425,000/- Per Head
TPL Room	=	Rs. 200,000/- Per Head

- b. Client who doesn't want to travel from Pakistan and want to join group from outside Pakistan will arrange his own ticket and he will be given discount of Rs 350,000 from the package.

17. Definitions / Explanation/ Clarification

- a. DBL Means Room with two beds.
- b. TPL Means Room with three beds (1 x Extra Bed)
- c. Quad Means Room with four beds (2 x Extra Beds)
- d. In all hotels, each room has two beds of standard size. **Additional beds are always smaller in size and low in quality.** Hujjaj on sharing package will not object to smaller beds
- e. Distances are taken from the outer periphery / fence of outer lawn of Haram.
- f. Azizia is like a society/Mohallah/Colony like Westridge, Satellite Town etc in Rawalpindi. To reduce the package price hujjaj are kept in this area for few days.

18. Any condition imposed by Saudi government or Pakistani government will be followed despite of the services mentioned above.

19. I have read the package in details, understood & signs.

Signature of Hujjaj
Date _____

Lt Col (Retd)
Muhammad Ashraf Ijaz
Group Organizer
Date _____

Name: - _____

Passport #: - _____

Name: - _____

Passport #: - _____

Name: - _____

Passport #: - _____

Name: - _____

Passport #: - _____

Signature Hujjaj _____

Signature Taqwa Rep _____